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Your charges

You've used 35m³ of water - here's how that breaks down in your charges

4 Jan 2023 to 31 Mar 2023 (87 days)

These charges are based on our 2022/2023 rates

Fresh water		Wastewater	
Charge for water used	m ³ : 19.2721 x rate: £1.5415 = £29.71	Charge for waste removed	m ³ : 19.2721 x rate: £0.9488 = £18.29
Fixed charge	+ £5.02	Fixed charge	+ £15.16
Subtotal	= £34.73	Subtotal	= £33.45
Total charges for this period		= £68.18	

1 April 2023 to 10 June 2023 (71 days)

These charges are based on our 2023/2024 rates

Fresh water		Wastewater	
Charge for water used	m ³ : 15.7279 x rate: £1.7760 = £27.93	Charge for waste removed	m ³ : 15.7279 x rate: £1.0017 = £15.75
Fixed charge	+ £4.57	Fixed charge	+ £13.79
Subtotal	= £32.50	Subtotal	= £29.54
Total charges for this period		= £62.04	

 Total charges for both periods = £130.22
You're spending an average of **£0.82** a day

Summary

What you owed for your bill dated 5 January 2023	£130.07
What you've paid	- £180.00
1 Feb 2023: £36.00 1 Mar 2023: £36.00 3 Apr 2023: £36.00	
2 May 2023: £36.00 1 Jun 2023: £36.00	
Total charges from 4 Jan 2023 to 10 Jun 2023	+ £130.22

 Current account balance **£80.29**

> Your metered charges explained

We charge you separately for fresh water, which comes out of your taps, and wastewater, which goes down your drains.

Your fresh water charges pay for sourcing, storing and delivering water to your home. Your wastewater charges pay for removing, cleaning and returning that water safely to the environment after you've used it.

If you need help understanding your charges, please head to thameswater.co.uk/bill

What's a fixed charge?

Your fixed charge helps to cover some of our essential running costs, like maintaining pipes and handling enquiries.

Could you save on your wastewater?

You could save £32.46 a year on your wastewater fixed charge if all the rainwater from your property drains into a soakaway, stream or river instead of our sewer. Find out more at thameswater.co.uk/swd

You could also make savings if more than 10% of the water you use doesn't return to our sewer system. Find out more at thameswater.co.uk/abatement