

2 Your charges

You've used 31m³ of water – here's how that breaks down in your charges

20 Nov 2025 to 31 Mar 2026 (132 days)


These charges are based on our 2025/2026 rates

Fresh water		Wastewater	
Charge for water used	m ³ : 26.4 x rate: £2.4743 = £65.32	Charge for waste removed	m ³ : 26.4 x rate: £1.5480 = £40.87
Fixed charge	+ £23.13	Fixed charge	+ £47.09
Subtotal	= £88.45	Subtotal	= £87.96
Total charges for this period		= £176.41	

1 April 2026 to 23 April 2026 (23 days)

These charges are based on our 2026/2027 rates

Fresh water		Wastewater	
Charge for water used	m ³ : 4.6 x rate: £2.7346 = £12.58	Charge for waste removed	m ³ : 4.6 x rate: £1.4721 = £6.77
Fixed charge	+ £4.21	Fixed charge	+ £8.08
Subtotal	= £16.79	Subtotal	= £14.85
Total charges for this period		= £31.64	

 Total charges for both periods = £208.05

Summary

What you owed for your bill dated 1 December 2025	£66.21
What you've paid	- £66.21
15 Dec 2025: £66.21	
Total charges from 20 Nov 2025 to 23 Apr 2026	+ £208.05

 What to pay **£208.05**

 You're spending an average of **£1.34** a day

> Your metered charges explained

We charge you separately for fresh water, which comes out of your taps, and wastewater, which goes down your drains.

Your fresh water charges pay for sourcing, storing and delivering water to your home. Your wastewater charges pay for removing, cleaning and returning that water safely to the environment after you've used it.

If you need help understanding your charges, please head to thameswater.co.uk/bill

What's a fixed charge?

Your fixed charge helps to cover some of our essential running costs, like maintaining pipes and handling enquiries.

Could you save on your wastewater?

You could save £47.70 a year on your wastewater fixed charge if all the rainwater from your property drains into a soakaway, stream or river instead of our sewer. Find out more at thameswater.co.uk/swd

You could also make savings if more than 10% of the water you use doesn't return to our sewer system. Find out more at thameswater.co.uk/abatement